

## **Industry Alert: Coronavirus Update**

March 6th, 2020

As the Coronavirus continues to evolve, Midwest Foods is doing everything in its power to deliver the safest product possible. The safety of everyone is our utmost concern.

As a precaution, we are implementing the following necessary improvement to our Return Policy:

Product returns for any reason need to be made at the time of delivery! Products from previous delivery will not be allowed moving forward! This includes mispicks, poor quality products, and over ordered items.

We kindly ask you to inspect the product upon receiving and if any issues arise during the inspection, feel free to return the items at this moment. The driver will take them back **AT THE TIME OF DELIVERY** and we will issue credit.

We are constantly monitoring the CDC, FDA, WHO and similar resources on the Coronavirus (COVID-19) and we will continue to reassess our policies as more information becomes available.

If you have any questions or concerns, please feel free to contact our Customer Service Line 773.927.8870

Thank you for your cooperation!